



NCQA-Accredited Medicare Advantage Plans Perform Better

NCQA Accreditation is widely used and respected because it gets results. More than 11 million Americans are members of Medicare Advantage plans that have earned NCQA Health Plan Accreditation by demonstrating that they follow evidence-based processes and deliver high-quality care.

- Ten of the fourteen 5-star plans in the 2017 Medicare Part C and D Star Ratings hold NCQA Accreditation.

NCQA Accreditation's **performance-based** rigor is the key to our success. We review actual case files to verify whether plans enforce crucial consumer protections, and we are the only accreditor to use measures of health outcomes (HEDIS^{®1}) and measures of customer satisfaction (CAHPS^{®2}) in our evaluation.



Based on health plan ratings on key HEDIS measures, NCQA-Accredited Medicare Advantage plans perform better in areas of treatment, prevention and member experience than nonaccredited plans.

Prevention

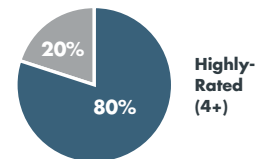
3x more

Accredited plans are rated highly in prevention three times more often than nonaccredited plans.

Almost 2x more

Nonaccredited plans are rated poorly in prevention almost twice as often as accredited plans.

Health Plan Ratings for HEDIS Prevention Measures



Treatment

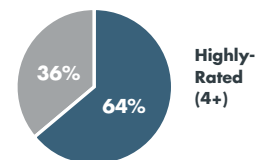
39%

Accredited plans are rated highly in treatment 39% more often than nonaccredited plans.

9x higher

Nonaccredited plans are rated poorly in treatment almost nine times more frequently than accredited plans.

Health Plan Ratings for HEDIS Treatment Measures

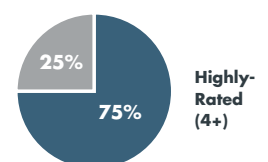


Member Experience

2x+ as often

Accredited plans are rated highly in member experience more than twice as often as nonaccredited plans.

Health Plan Ratings for HEDIS Member Experience



● NCQA-Accredited Plans
● Nonaccredited Plans

Rated Highly = health plan rating score of 4+
Rated Poorly = health plan rating score <2

¹HEDIS[®] is a registered trademark of the National Committee for Quality Assurance (NCQA).
²CAHPS[®] is a registered trademark of the Agency for Healthcare Research and Quality (AHRQ).