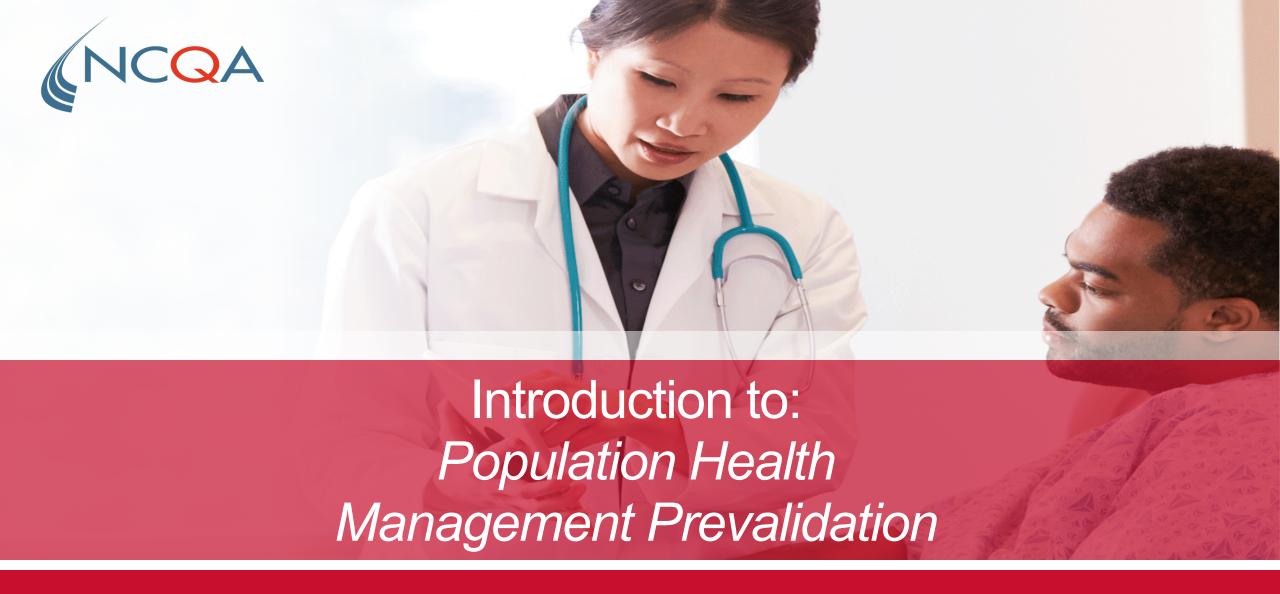


Webinar: Introduction to Population Health Management Prevalidation

Thanks to SPH Analytics for their sponsorship of this webinar:





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About COA



What we do, and why

OUR MISSION

To improve the quality of health care

OUR METHOD



Measurement

We can't improve what we don't measure



Transparency

We show how we measure so measurement will be accepted



Accountability

Once we measure, we can expect and track progress

NCQA Product Types



Performance Measures

(HEDIS, CAHPS)



Accreditations

(Health Plan, Population Health Program, Case Management, Managed Behavioral Healthcare Organization)



Recognition Programs

(Patient Centered Medical Home, Heart/Stroke, Patient-Centered Specialty Practice)



Data & Information Technology Certifications

(Population Health Management Prevalidation, eMeasure Certification)





Overview to: Population Health Management and Prevalidation

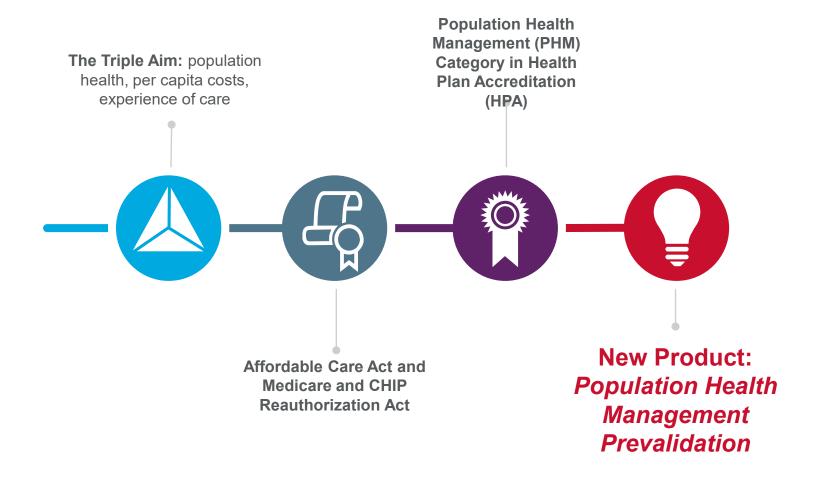


What is population health management?



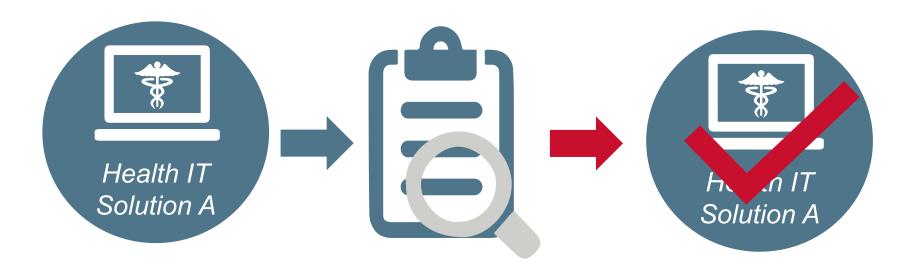
A model of care that strives to address patients' health needs at all points along the continuum of care, including the community setting, by increasing patient participation and engagement and targeting interventions.

Journey to Population Health Management



What is Prevalidation?

Opportunity for vendors to demonstrate their HIT solutions can provide support for organizations or practices pursuing NCOA accreditation or recognition.



NCQA has two Prevalidation Programs:

- Recognition Program Prevalidation: Reviews vendor's tools against PCMH Recognition or PCSP Recognition
- PHM Prevalidation: Reviews vendor's tools against PHMrelated elements in HPA, MBHO, PHP and CM.





Population Health Management Prevalidation



Client Organization Benefits

Who benefits from using a PHM Prevalidated Vendor



Health Insurance Plans



Managed Behavioral Healthcare Plans



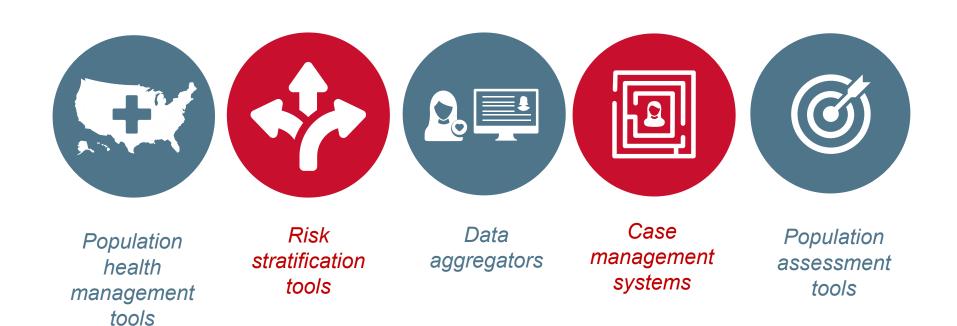
Population Health Programs

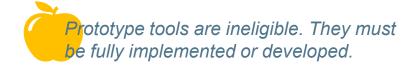


Case Management Organizations

Eligibility: What types of organizations qualify for PHM Prevalidation

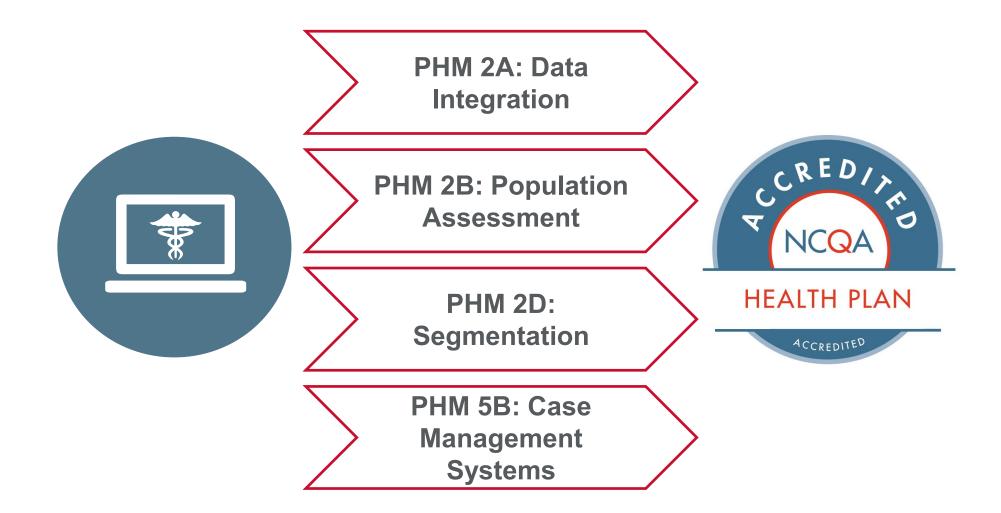
Many different types of health IT solutions/tools may be eligible such as...





PHM Prevalidation for Health IT Vendors

Reviewable elements



PHM Prevalidation for Health IT Vendors

The process

Review **Designation** Renewal Prepare Learning about the Virtual review via Receive Renewal yearly designations Skype program Attest to based on ability Identify solutions functionality to meet the for review changes Demonstrate standard: solution(s) Add additional **Eligible for** capabilities to meet elements **Automatic** the standard **Credit** or **Organization Support**

What are the designations?

Organization Support • The tool met factor or element requirements, but the vendor does not perform the function directly and instead offers the tools or the ability to produce required reports.

Eligible for Automatic Credit • The tool demonstrates competency for the entire function outlined in the element or factor. The organization using the tool receives a score of "met" for an eligible requirement.

Client Organization Benefits

How they benefit

Help them select tools that align with their needs

Know their chosen tools can support evidencebased population health management

Earn Automatic Credit towards their survey

Reduce administrative burden

Related elements in other Products

Designations are awarded for all products based on elements reviewed

Health Plan Accreditation Element	Related MBHO Element	Related PHP Element	Related CM Element
PHM 2A: Data Integration	NA	PHP 3A: Data Integration	NA
PHM 2B: Population Assessment	QI 9A: Population Assessment	PHP 3A: Population Assessment	CM 2A: Population Assessment (factor 1)
PHM 2D: Segmentation	NA	PHP 4A: Segmentation	NA
PHM 5B: Case Management Systems	QI 9F: Case Management Systems	NA	CM 4A: Case Management Systems

How do my client organizations receive credit on their surveys?



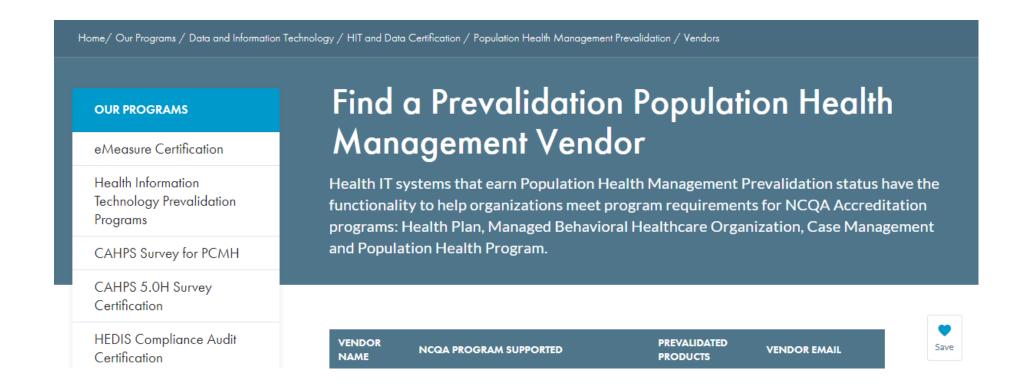
Tool receives prevalidated designation(s)

Share "Letter of Eligibility" with client

Client submits letter and vendor agreement to NCQA during their survey

PHM Prevalidation Directory

Found on NCQA.org





What Client Organizations are Saying



Comments and Questions from Prospective NCQA Customers

- ☐ Discussion points about the value of partnering with an
 - **NCQA** Prevalidated Organization
- □ The importance of leveraging the NCQA Prevalidated
 - **Vendor Directory**
- □ ROI, ROI, ROI ...



