

2024 Health Plan Ratings Required HEDIS[®], CAHPS[®] and HOS Measures

Commercial & Medicaid

HEDIS MY 2023 & CAHPS MY 2023 (Reporting Year 2024)

Medicare

HEDIS MY 2023 (Reporting Year 2024)

CAHPS MY 2022 (Reporting Year 2023)

HOS MY 2022 (Reporting Year 2023)

2024 HEALTH PLAN RATINGS (HPR) REQUIRED HEDIS, CAHPS AND HOS MEASURES

Summary of Changes to Measure List:

July 2024 Posting

- After reviewing MY 2023 data, the following measures were removed from 2024 HPR scoring due to insufficient data:
 - Follow-Up After High-Intensity Care for Substance Use Disorder (FUI)—7 days (Medicare product line only).
 - Pharmacotherapy for Opioid Use Disorder (POD) (*Medicare product line only*).
 - Medical Assistance With Smoking and Tobacco Use Cessation—Advising Smokers and Tobacco Users to Quit (MSC) (*Medicaid*).

April 2024 Posting

- Removed the *Appropriate Treatment for Upper Respiratory Infection (URI)* measure for the Medicaid product line.

July 31, 2023 Posting

- Clarified that the “Total” rate is used for the *Use of Imaging Studies for Low Back Pain (LBP)* measure.

April 2023 Posting

- Revised the weight of the Race/Ethnicity Diversity of Membership (RDM) measure.
- Revised the following measure/indicator:

		Commercial	Medicare	Medicaid
<i>Replace the following measure/indicator:</i>	<i>With this measure/indicator:</i>			
Breast Cancer Screening (BCS)	ECDS reporting version of Breast Cancer Screening (BCS-E)	✓	✓	✓

- Removed the following measures:

Measure Name		Commercial	Medicare	Medicaid
HDO	Use of Opioids at High Dosage	✓	✓	✓
UOP	Use of Opioids From Multiple Providers—Multiple Prescribers and Multiple Pharmacies rate	✓	✓	✓
COU	Risk of Continued Opioid Use	✓	✓	✓
FVA	Flu Vaccinations for Adults Ages 18-64	✓	NA	✓
FVO	Flu Vaccinations for Adults Ages 65 and Older	NA	✓	NA
PNU	Pneumococcal Vaccination Status for Older Adults	NA	✓	NA
ADV	Annual Dental Visit	NA	NA	✓

- Added the following measures:

Measure Name		Commercial	Medicare	Medicaid
AIS-E	Adult Immunization Status—Influenza (Total)	✓	✓	✓
	Adult Immunization Status—Td/Tdap (Total)	✓	✓	✓
	Adult Immunization Status—Zoster (Total)	✓	✓	✓
	Adult Immunization Status—Pneumococcal	✓	✓	✓

HEDIS/CAHPS Measures Required for HP Accreditation—Commercial

Note: The “Weight” column indicates the weight of the item (maximum value = 3) in the overall score calculation.

HEDIS MY 2023 & CAHPS MY 2023 (Reporting Year 2024)

Measure Name		Display Name	Weight
PATIENT EXPERIENCE			
Getting Care			
	Getting Needed Care (Usually + Always)	Getting care easily	1.5
	Getting Care Quickly (Usually + Always)	Getting care quickly	1.5
Satisfaction With Plan Physicians			
	Rating of Personal Doctor (9 + 10)	Rating of primary care doctor	1.5
	Rating of Specialist Seen Most Often (9 + 10)	Rating of specialists	1.5
	Coordination of Care (Usually + Always)	Coordination of care	1.5
Satisfaction With Plan and Plan Services			
	Rating of Health Plan (9 + 10)	Rating of health plan	1.5
	Rating of All Health Care (9 + 10)	Rating of care	1.5
PREVENTION AND EQUITY			
Children and Adolescent Well-Care			
CIS	Childhood Immunization Status—Combination 10	Childhood immunizations	3
IMA	Immunizations for Adolescents—Combination 2	Adolescent immunizations	3
WCC	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents—BMI Percentile—Total	BMI percentile assessment	1
Women’s Reproductive Health			
PPC	Prenatal and Postpartum Care—Timeliness of Prenatal Care	Prenatal checkups	1
	Prenatal and Postpartum Care—Postpartum Care	Postpartum care	1
PRS-E	Prenatal Immunization Status—Combination Rate	Prenatal immunizations	1
Equity			
RDM	Race/Ethnicity Diversity of Membership	Race and ethnicity of members	1
Cancer Screening			
BCS-E	Breast Cancer Screening (NEW REPORTING METHOD)	Breast cancer screening	1
COL	Colorectal Cancer Screening—Total	Colorectal cancer screening	1
CCS	Cervical Cancer Screening	Cervical cancer screening	1

Measure Name		Display Name	Weight
Other Preventive Services			
CHL	Chlamydia Screening in Women—Total	Chlamydia screening	1
AIS-E	Adult Immunization Status—Influenza—Total <i>(NEW MEASURE)</i>	Influenza immunizations for adults	1
	Adult Immunization Status—Td/Tdap—Total <i>(NEW MEASURE)</i>	Td/Tdap immunizations for adults	1
	Adult Immunization Status—Zoster—Total <i>(NEW MEASURE)</i>	Zoster immunizations for adults	1
	Adult Immunization Status—Pneumococcal—66+ <i>(NEW MEASURE)</i>	Pneumococcal immunizations for adults	1
TREATMENT			
Respiratory			
AMR	Asthma Medication Ratio—Total	Asthma control	1
CWP	Appropriate Testing for Pharyngitis—Total	Appropriate testing and care for a sore throat	1
URI	Appropriate Treatment for Upper Respiratory Infection—Total	Appropriate antibiotic use for colds	1
AAB	Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis—Total	Appropriate antibiotic use for acute bronchitis/bronchiolitis	1
PCE	Pharmacotherapy Management of COPD Exacerbation—Systemic Corticosteroid	Steroid after hospitalization for acute COPD	1
	Pharmacotherapy Management of COPD Exacerbation—Bronchodilator	Bronchodilator after hospitalization for acute COPD	1
Diabetes			
BPD	Blood Pressure Control for Patients With Diabetes	Patients with diabetes—blood pressure control (140/90)	3
EED	Eye Exam for Patients With Diabetes	Patients with diabetes—eye exams	1
HBD	Hemoglobin A1c Control for Patients With Diabetes—HbA1c Control (<8%)	Patients with diabetes—glucose control	3
SPD	Statin Therapy for Patients With Diabetes—Received Statin Therapy	Patients with diabetes—received statin therapy	1
	Statin Therapy for Patients With Diabetes—Statin Adherence 80%	Patients with diabetes—statin adherence 80%	1
KED	Kidney Health Evaluation for Patients with Diabetes—Total	Patients with diabetes—kidney health evaluation	1
Heart Disease			
SPC	Statin Therapy for Patients With Cardiovascular Disease—Received Statin Therapy—Total	Patients with cardiovascular disease—received statin therapy	1
	Statin Therapy for Patients With Cardiovascular Disease—Statin Adherence 80%—Total	Patients with cardiovascular disease—statin adherence 80%	1
CBP	Controlling High Blood Pressure	Controlling high blood pressure	3
Behavioral Health—Care Coordination			
FUH	Follow-Up After Hospitalization for Mental Illness—7 days—Total	Follow-up after hospitalization for mental illness	1

Measure Name		Display Name	Weight
FUM	Follow-Up After Emergency Department Visit for Mental Illness—7 days—Total	Follow-up after ED for mental illness	1
FUA	Follow-Up After Emergency Department Visit for Substance Use—7 days—Total	Follow-up after ED for substance use disorder	1
FUI	Follow-Up After High-Intensity Care for Substance Use Disorder—7 days—Total	Follow-up after high-intensity care for substance use disorder	1
Behavioral Health—Medication Adherence			
SAA	Adherence to Antipsychotic Medications for Individuals With Schizophrenia	Adherence to antipsychotic medications for individuals with schizophrenia	1
AMM	Antidepressant Medication Management—Effective Continuation Phase Treatment	Patients with a new episode of depression—medication adherence for 6 months	1
POD	Pharmacotherapy for Opioid Use Disorder—Total	Patients with opioid use disorder—medication adherence for 6 months	1
Behavioral Health—Access, Monitoring and Safety			
APM	Metabolic Monitoring for Children and Adolescents on Antipsychotics—Blood Glucose and Cholesterol Testing—Total	Cholesterol and blood sugar testing for youth on antipsychotic medications	1
APP	Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics—Total	First-line psychosocial care for youth on antipsychotic medications	1
ADD	Follow-Up Care for Children Prescribed ADHD Medication—Continuation & Maintenance Phase	Continued follow-up after ADHD diagnosis	1
IET	Initiation and Engagement of Substance Use Disorder Treatment—Engagement of SUD Treatment—Total	Substance use disorder treatment engagement	1
Risk-Adjusted Utilization			
AHU	Acute Hospital Utilization—Observed-to-Expected Ratio—Total Acute—Total	Acute hospital utilization	1
PCR	Plan All-Cause Readmissions—Observed-to-Expected Ratio—18-64 years	Plan all-cause readmissions	1
EDU	Emergency Department Utilization—Observed-to-Expected Ratio—Total	Emergency department utilization	1
Other Treatment Measures			
LBP	Use of Imaging Studies for Low Back Pain—Total	Appropriate use of imaging studies for low back pain	1

HEDIS/CAHPS/HOS Measures Required for HP Accreditation—Medicare

*HEDIS MY 2023 (Reporting Year 2024); CAHPS MY 2022 (Reporting Year 2023);
HOS MY 2022 (Reporting Year 2023)*

Measure Name		Display Name	Weight
PATIENT EXPERIENCE			
Getting Care			
Getting Needed Care (Usually + Always)		Getting care easily	1.5
Getting Care Quickly (Usually + Always)		Getting care quickly	1.5

Measure Name		Display Name	Weight
Satisfaction With Plan Physicians			
Rating of Personal Doctor (9 + 10)		Rating of primary care doctor	1.5
Rating of Specialist Seen Most Often (9 + 10)		Rating of specialists	1.5
Coordination of Care (Usually + Always)		Coordination of care	1.5
Satisfaction With Plan and Plan Services			
Rating of Health Plan (9 + 10)		Rating of health plan	1.5
Rating of All Health Care (9 + 10)		Rating of care	1.5
PREVENTION AND EQUITY			
Cancer Screening			
BCS-E	Breast Cancer Screening <i>(NEW REPORTING METHOD)</i>	Breast cancer screening	1
COL	Colorectal Cancer Screening—Total	Colorectal cancer screening	1
Other Preventive Services			
AIS-E	Adult Immunization Status—Influenza—Total <i>(NEW MEASURE)</i>	Influenza immunizations for adults	1
	Adult Immunization Status—Td/Tdap—Total <i>(NEW MEASURE)</i>	Td/Tdap immunizations for adults	1
	Adult Immunization Status—Zoster—Total <i>(NEW MEASURE)</i>	Zoster immunizations for adults	1
	Adult Immunization Status—Pneumococcal—66+ <i>(NEW MEASURE)</i>	Pneumococcal immunizations for adults	1
Equity			
RDM	Race/Ethnicity Diversity of Membership	Race and ethnicity of members	1
TREATMENT			
Respiratory			
CWP	Appropriate Testing for Pharyngitis—Total	Appropriate testing and care for a sore throat	1
URI	Appropriate Treatment for Upper Respiratory Infection—Total	Appropriate antibiotic use for colds	1
AAB	Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis—Total	Appropriate antibiotic use for acute bronchitis/bronchiolitis	1
PCE	Pharmacotherapy Management of COPD Exacerbation—Systemic Corticosteroid	Steroid after hospitalization for acute COPD	1
	Pharmacotherapy Management of COPD Exacerbation—Bronchodilator	Bronchodilator after hospitalization for acute COPD	1
Diabetes			
BPD	Blood Pressure Control for Patients With Diabetes	Patients with diabetes—blood pressure control (140/90)	3
EED	Eye Exam for Patients With Diabetes	Patients with diabetes—eye exams	1
HBD	Hemoglobin A1c Control for Patients With Diabetes—HbA1c Control (<8%)	Patients with diabetes—glucose control	3

Measure Name		Display Name	Weight
SPD	Statin Therapy for Patients With Diabetes—Received Statin Therapy	Patients with diabetes—received statin therapy	1
	Statin Therapy for Patients With Diabetes—Statin Adherence 80%	Patients with diabetes—statin adherence 80%	1
KED	Kidney Health Evaluation for Patients with Diabetes—Total	Patients with diabetes—kidney health evaluation	1
Heart Disease			
SPC	Statin Therapy for Patients With Cardiovascular Disease—Received Statin Therapy—Total	Patients with cardiovascular disease—received statin therapy	1
	Statin Therapy for Patients With Cardiovascular Disease—Statin Adherence 80%—Total	Patients with cardiovascular disease—statin adherence 80%	1
CBP	Controlling High Blood Pressure	Controlling high blood pressure	3
Behavioral Health—Care Coordination			
FUH	Follow-Up After Hospitalization for Mental Illness—7 days—Total	Follow-up after hospitalization for mental illness	1
FUM	Follow-Up After Emergency Department Visit for Mental Illness—7 days—Total	Follow-up after ED for mental illness	1
FUA	Follow-Up After Emergency Department Visit for Substance Use—7 days—Total	Follow-up after ED for substance use disorder	1
Behavioral Health—Medication Adherence			
SAA	Adherence to Antipsychotic Medications for Individuals With Schizophrenia	Adherence to antipsychotic medications for individuals with schizophrenia	1
AMM	Antidepressant Medication Management—Effective Continuation Phase Treatment	Patients with a new episode of depression—medication adherence for 6 months	1
Behavioral Health—Access, Monitoring and Safety			
IET	Initiation and Engagement of Substance Use Disorder Treatment—Engagement of SUD Treatment—Total	Substance use disorder treatment engagement	1
Patient Safety and Treatment for Older Adults			
PSA	Non-Recommended PSA-Based Screening in Older Men	Avoiding non-recommended prostate cancer screening in older men	1
DDE	Potentially Harmful Drug Disease Interactions in Older Adults—Total	Avoiding potentially harmful drug and disease interactions in older adults	1
DAE	Use of High-Risk Medications in Older Adults—Total Rate (Rate 3)	Avoiding high-risk medications for older adults	1
FRM	Fall Risk Management—Managing Fall Risk	Managing risk of falls	1
OMW	Osteoporosis Management in Women Who Had a Fracture	Managing osteoporosis in women after fracture	1
OSW	Osteoporosis Screening in Older Women	Screening for osteoporosis in women	1

Measure Name		Display Name	Weight
Care Coordination			
FMC	Follow-Up After Emergency Department Visit for People With Multiple High-Risk Chronic Conditions—65+ years	Follow-up after ED for multiple high-risk chronic conditions	1
TRC	Transitions of Care—Notification of Inpatient Admission—65+ years	Transitions of Care—notification of inpatient admission	1
	Transitions of Care—Receipt of Discharge Information—65+ years	Transitions of Care—receipt of discharge information	1
	Transitions of Care—Patient Engagement After Inpatient Discharge—65+ years	Transitions of Care—patient engagement after inpatient discharge	1
	Transitions of Care—Medication Reconciliation Post-Discharge—65+ years	Transitions of Care—medication reconciliation post-discharge	1
Risk-Adjusted Utilization			
PCR	Plan All-Cause Readmissions—Observed-to-Expected Ratio—65+ years	Plan all-cause readmissions	1
EDU	Emergency Department Utilization—Observed-to-Expected Ratio—65+ years	Emergency department utilization	1
AHU	Acute Hospital Utilization—Observed-to-Expected Ratio—Total Acute—65+ years	Acute hospital utilization	1
HPC	Hospitalization for Potentially Preventable Complications—Total ACSC—Observed-to-Expected Ratio—Total	Hospitalization for potentially preventable complications	1
HFS	Hospitalization Following Discharge From a Skilled Nursing Facility—30-Day—Total	Hospitalization following SNF discharge	1

HEDIS/CAHPS Measures Required for HP Accreditation—Medicaid

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Measure Name		Display Name	Weight
PATIENT EXPERIENCE			
Getting Care			
	Getting Needed Care (Usually + Always)	Getting care easily	1.5
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Measure Name		Display Name	Weight
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PPC	Prenatal and Postpartum Care—Timeliness of Prenatal Care	Prenatal checkups	1
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TREATMENT			
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AMR	Asthma Medication Ratio—Total	Asthma control	1
CWP	Appropriate Testing for Pharyngitis—Total	Appropriate testing and care for a sore throat	1
AAB	Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis—Total	Appropriate antibiotic use for acute bronchitis/bronchiolitis	1
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APM	Metabolic Monitoring for Children and Adolescents on Antipsychotics—Blood Glucose and Cholesterol Testing—Total	Cholesterol and blood sugar testing for youth on antipsychotic medications	1
ADD	Follow-Up Care for Children Prescribed ADHD Medication—Continuation & Maintenance Phase	Continued follow-up after ADHD diagnosis	1
SSD	Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications	Diabetes screening for individuals with schizophrenia or bipolar disorder	1
APP	Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics—Total	First-line psychosocial care for youth on antipsychotic medications	1
IET	Initiation and Engagement of Substance Use Disorder Treatment—Engagement of SUD Treatment—Total	Substance use disorder treatment engagement	1

Measure Name		Display Name	Weight
Risk-Adjusted Utilization			
PCR	Plan All-Cause Readmissions—Observed-to-Expected Ratio—18-64 years	Plan all-cause readmissions	1
Other Treatment Measures			
LBP	Use of Imaging Studies for Low Back Pain—Total	Appropriate use of imaging studies for low back pain	1

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