



NCQA CCBHC Accreditation Program Overview

July 25, 2024

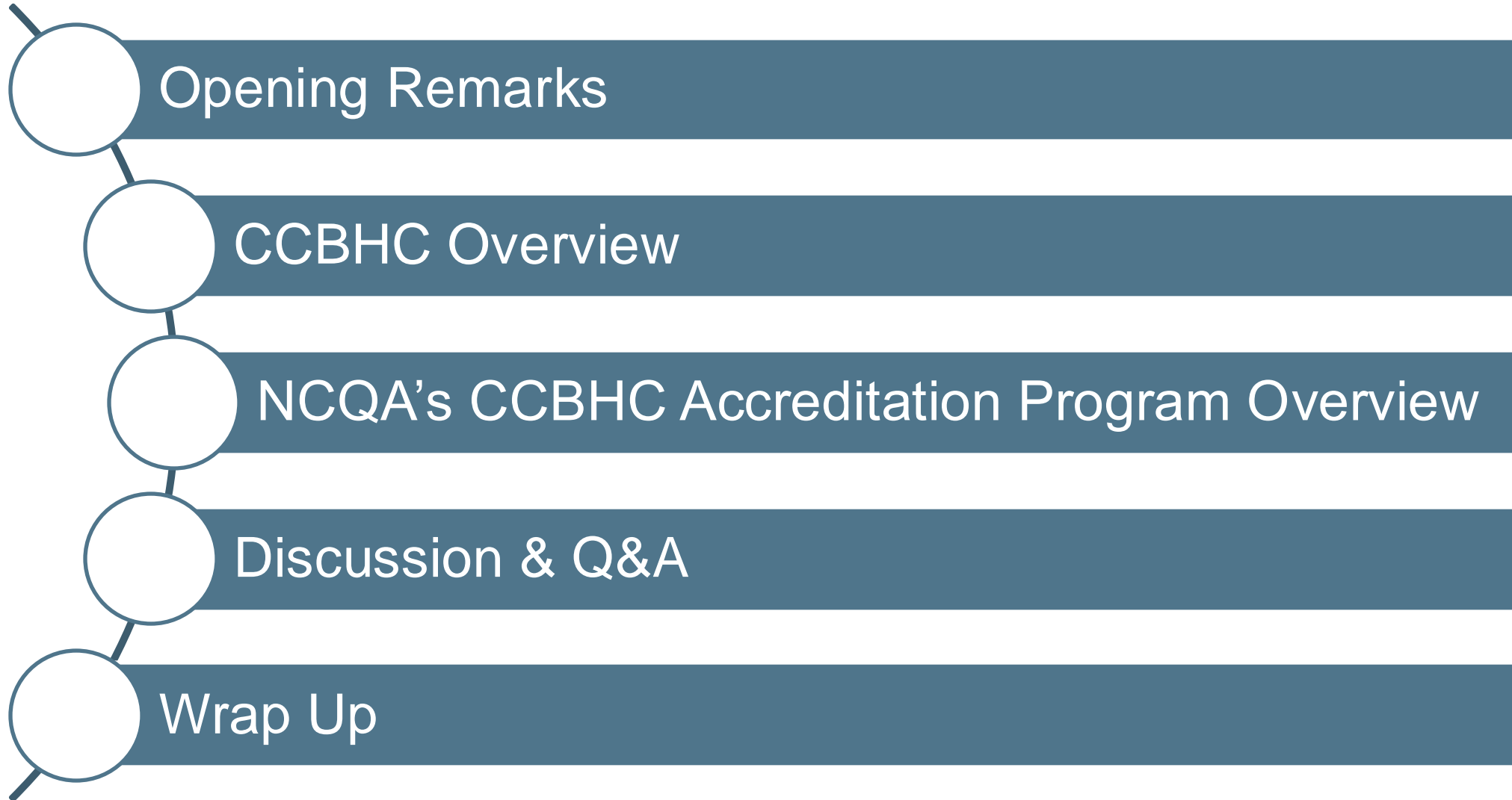
The webinar will begin shortly

The background image shows a woman with dark, curly hair smiling warmly while holding a baby. The baby is also smiling and looking towards the camera. In the background, the back of an older woman's head with white hair and glasses is visible, looking towards the woman and baby. A semi-transparent blue banner is overlaid across the bottom half of the image.

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Agenda



How to Submit Questions During the Webinar

- 1) Locate the 'Q&A' icon on the menu bar.
- 2) During the webinar, please submit questions via the 'Q&A' box.
- 3) Your question will be responded to live by one of the presenters.



Opening Remarks Slide

Peggy O’Kane, NCQA Founder and President





Overview of Certified Community Behavioral Health Centers

VIRNA LITTLE PSYD, LCSW

What is a Certified Community Behavioral Health Clinic (CCBHC)?

CCBHC is a model of care that aims to improve service quality and accessibility. CCBHCs are required to serve anyone who requests care for mental health or substance use, regardless of their ability to pay, place of residence or age – including developmentally appropriate care for children and youth. CCBHCs do the following:



Provide integrated, evidence-based, trauma-informed, recovery-oriented and person- and family-centered care.



Offer the full array of CCBHC-required mental health, substance use and primary care screening services.



Coordinate care with other behavioral health, physical health, and social services systems in the community.

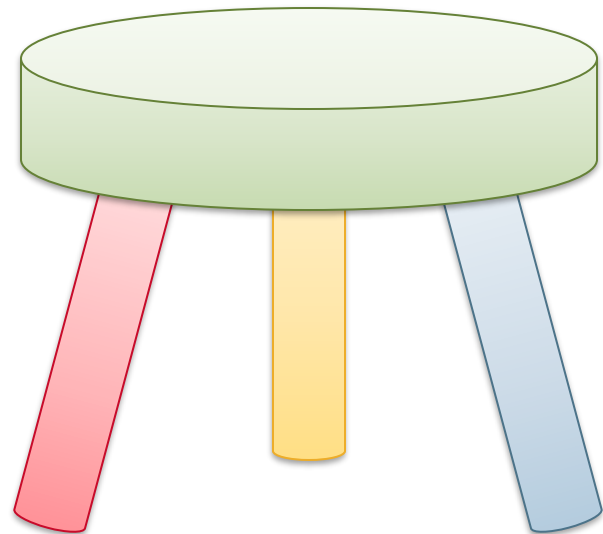
The primary goal of the CCBHC program is to increase access to mental health and substance use care for underserved communities.

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Wellbeing



Foundation of the CCBHC Model

CLINICAL MODEL:
Integrated mental health and substance use treatment, including care coordination.



QUALITY MEASUREMENT MODEL:
Data-driven programming, including Continuous Quality Improvement (CQI).

SUSTAINABLE FUNDING MODEL:
Clinic-specific cost-based Prospective Payment System (PPS) Medicaid rate.

CCBHC Criteria Program Requirements

1: Staffing

2: Availability and Accessibility of Services

3: Care Coordination

4: Scope of Services

5: Quality and Other Reporting

6: Organizational Authority, Governance and Accreditation










30-minute videos overviewing the model: [On-Demand Modules/Lessons - National Council for Mental Wellbeing \(thenationalcouncil.org\)](https://www.thenationalcouncil.org)

To view the full criteria, visit
[Certified Community Behavioral Health Clinic \(CCBHC\) Certification Criteria Updated March 2023 \(samhsa.gov\)](https://www.samhsa.gov/cchbc)

Scope of Services

CCBHC

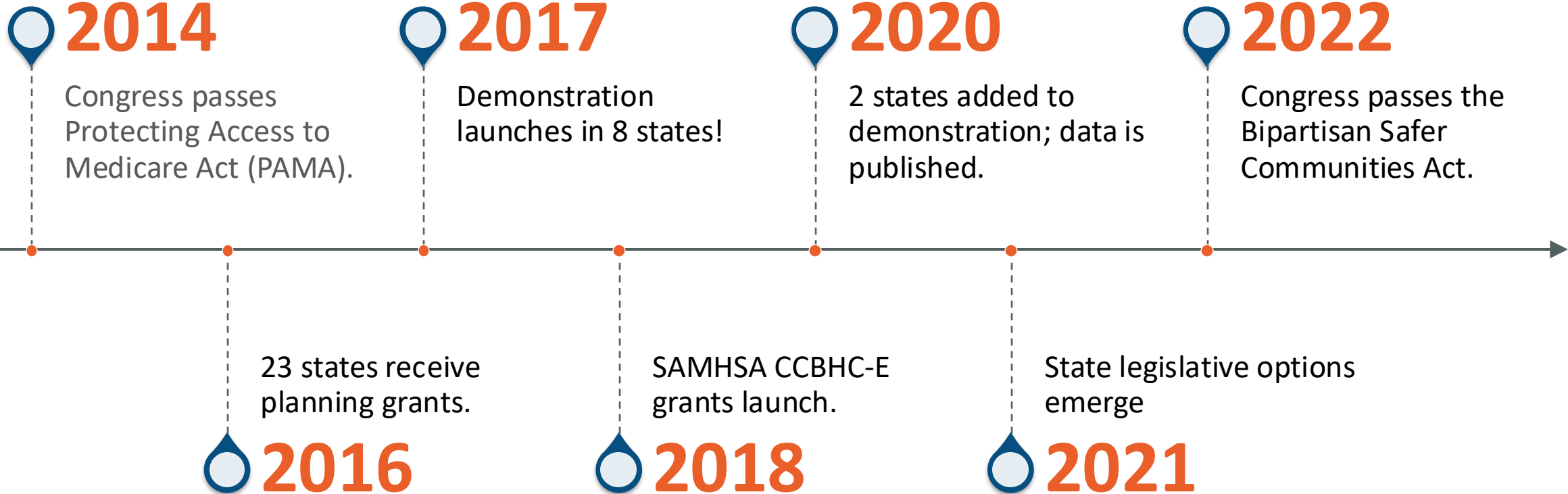
The CCBHC organization will deliver the **majority of services** under the CCBHC umbrella directly rather than through DCOs (i.e., a majority of total service volume delivered across the nine required services).

 <p>Crisis Services</p>	 <p>Screening, Assessment and Diagnosis</p>	 <p>Person-centered and Family-centered Treatment Planning</p>	 <p>Outpatient Mental Health and Substance Use Services</p>	 <p>Primary Care Screening and Monitoring</p>	 <p>Targeted Case Management Services</p>	 <p>Psychiatric Rehabilitation Services</p>	 <p>Peer Supports and Family/Caregiver Supports</p>	 <p>Community Care for Uniformed Service Members and Veterans</p>
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Provision of all services are person- and family-centered.



History of the CCBHC Program



Future of the CCBHC Program

2023

- 15 states awarded planning grants to establish CCBHC programs
- Existing demo states can add clinics to their demo
- SAMHSA awarded CCBHC grants directly to clinics.

2024

- Up to 10 states will be selected to join the Section 223 CCBHC Demonstration.
- Existing demo states can add clinics to their demo
- SAMHSA may continue to award CCBHC grants directly to clinics.

2026

- Up to 10 additional states will be selected to join the Section 223 CCBHC Demonstration.
- SAMHSA may continue to award CCBHC grants directly to clinics.

2028

- Up to 10 additional states will be selected to join the Section 223 CCBHC Demonstration
- SAMHSA may continue to award CCBHC grants directly to clinics

2030

- Up to 10 additional states will be selected to join the Section 223 CCBHC Demonstration
- SAMHSA may continue to award CCBHC grants directly to clinics

That's
all 50
states!

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Wellbeing

Take Home Messages

- Transition for community mental health settings around financing, clinical care and operations
- Transitions for FQHC providers in behavioral health service lines
- Population health and measurement based care, for all service lines, are going to be key
- Operationalizing data and population management are going to be central activities
- Systems in place across the board – going to be important to have consistent processes across internal systems and CCBHCs



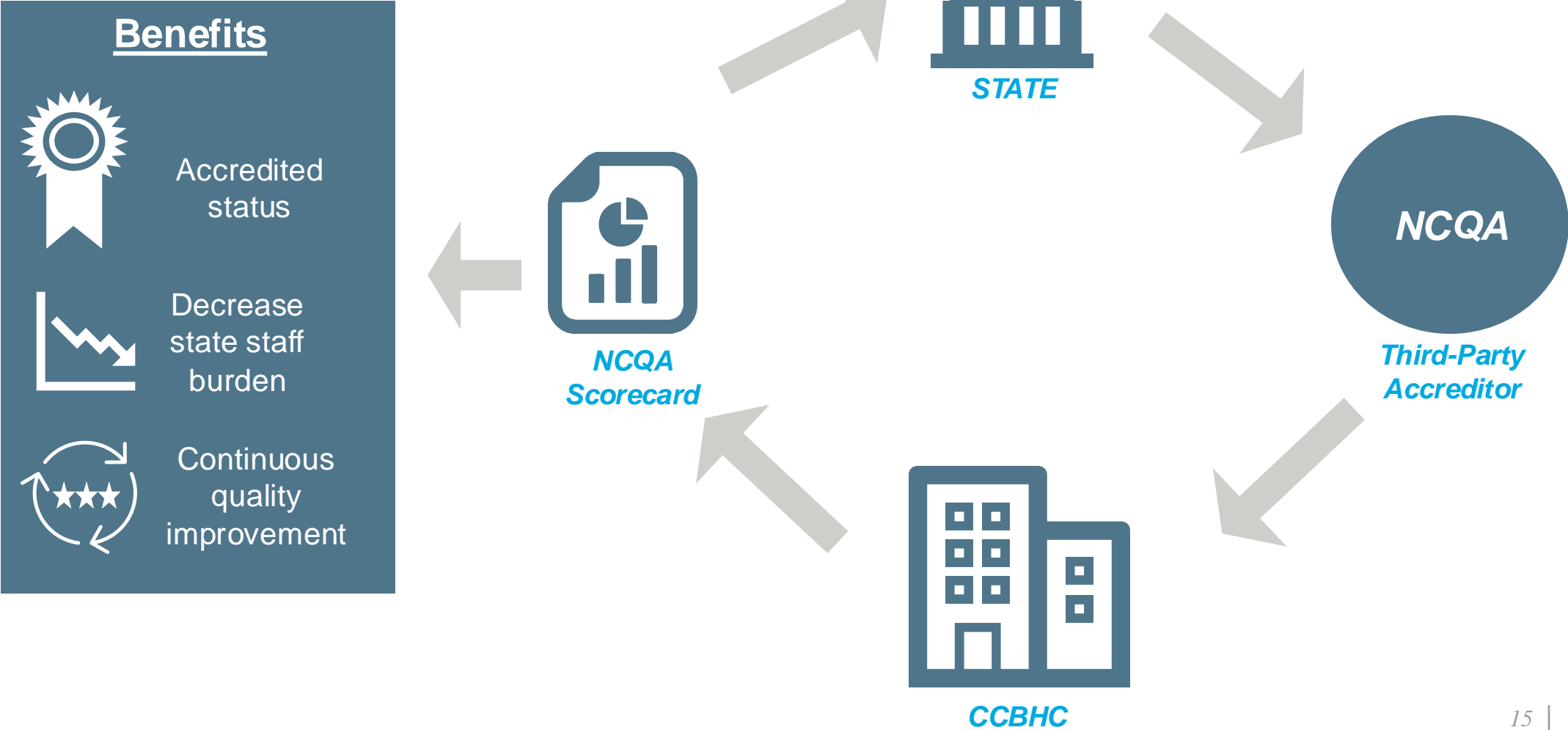


CCBHC Accreditation Program Overview

JENI SOUCIE

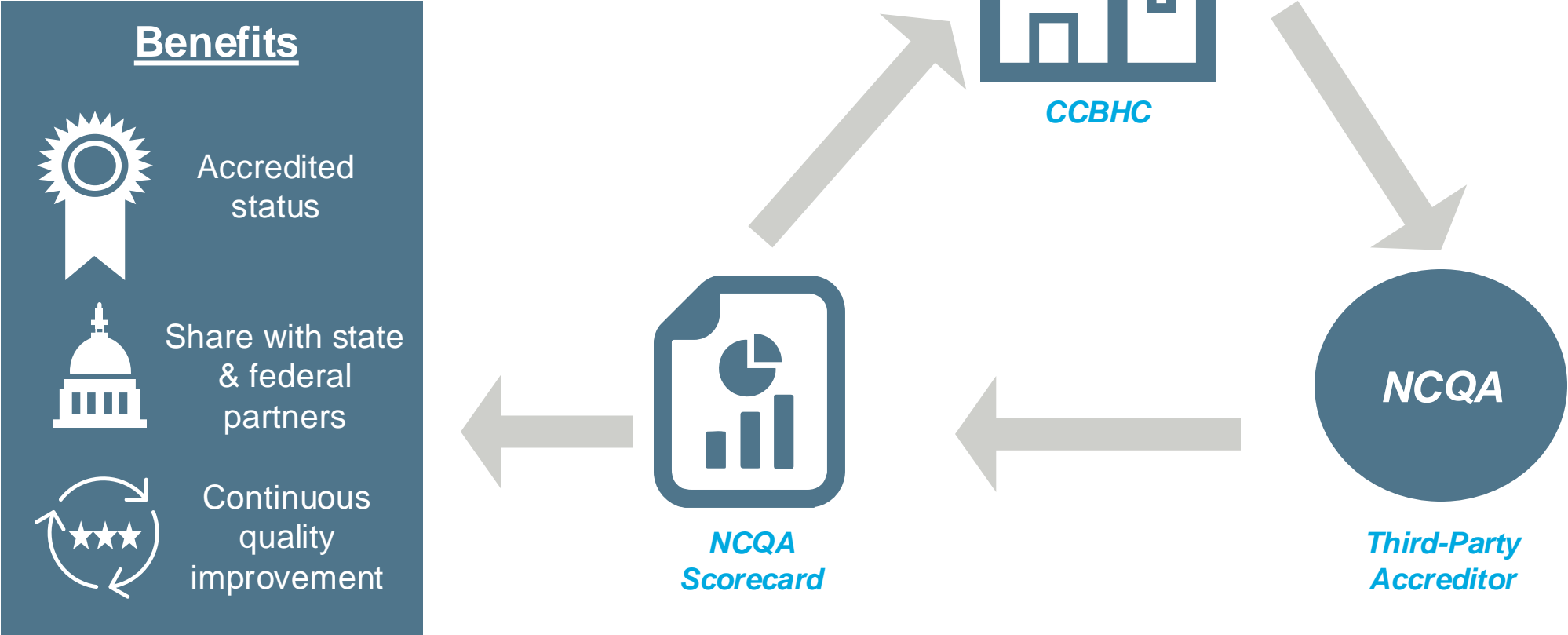
Two Pathways to Partnership with NCQA

Option 1

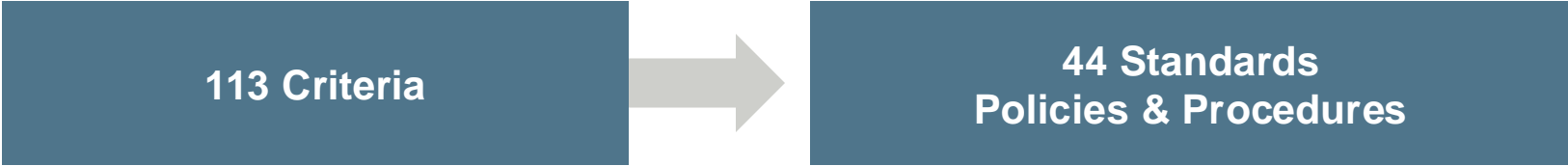


Two Pathways to Partnership with NCQA

Option 2



CCBHC Accreditation Launch: July 2024

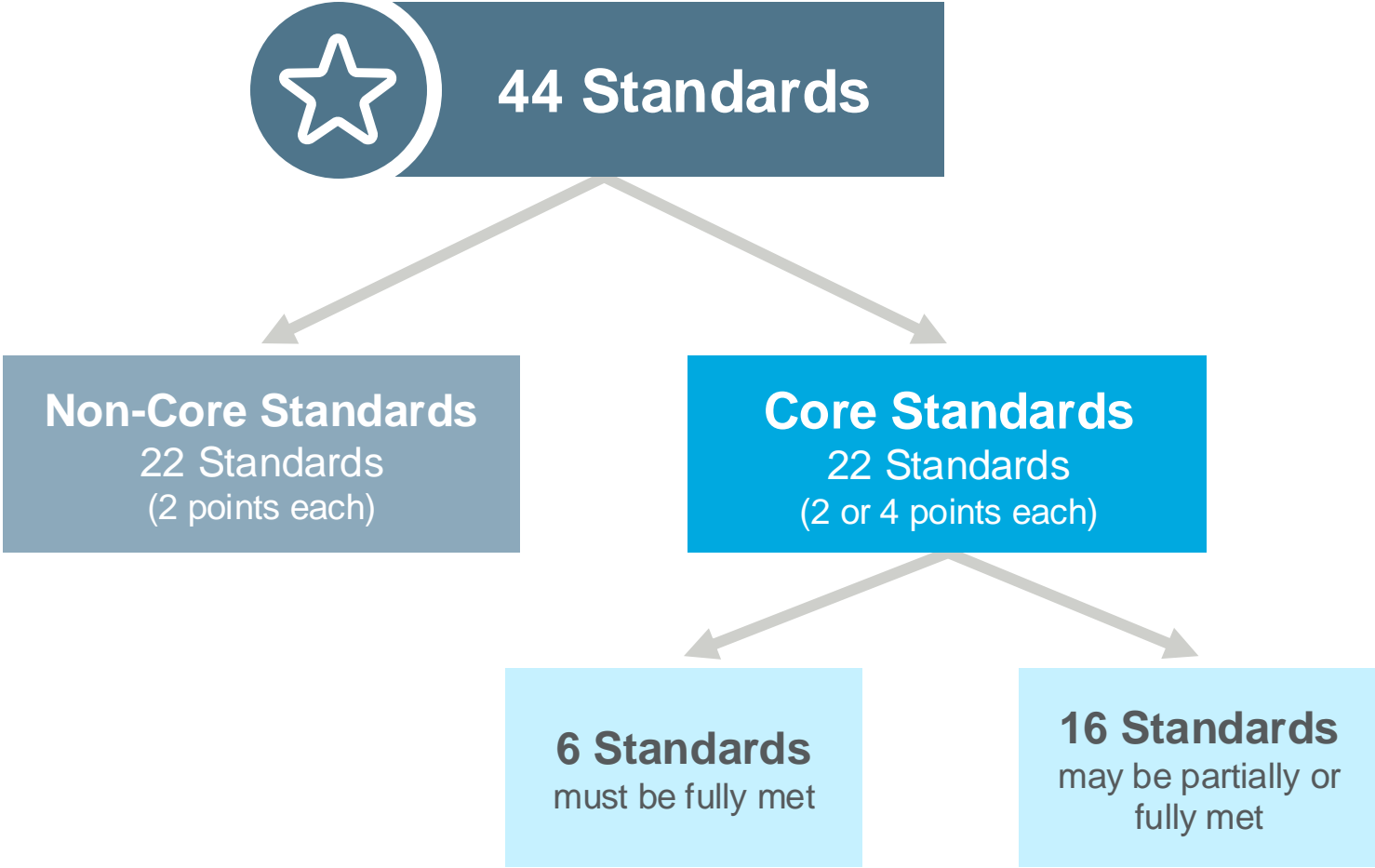


Program Areas (Same as SAMHSA Criteria)

Staffing	Community needs assessment Staffing (model, training, licensure)
Availability and Accessibility of Services	Timely, attainable, safe access
Care Coordination	Partner with agencies/facilities, health IT systems
Scope of Services	CCBHC and DCO partner-provided services Individual treatment plans and evaluations
Quality and Other Reporting	QI and measure tracking
Organizational Authority, Governance and Accreditation	Operational requirements

Up to 32 quality measures (15 HEDIS measures)

Overview of Standards & Scoring



Overview of Status



Accredited

- ▶ Must score 70% and meet all core* standards
- ▶ Organizations receive seal, status, scorecard
- ▶ 3-year status



Provisional

- ▶ Must score 50%-69% and meet all core* standards
- ▶ Organizations resurveyed within 18 months
- ▶ Organizations receive seal, status, scorecard



No Status Issued

- ▶ Total score is <50% and/or core standards are not met
- ▶ Organizations receive scorecard to share with state
- ▶ NCQA does not publicly report denied Accreditation

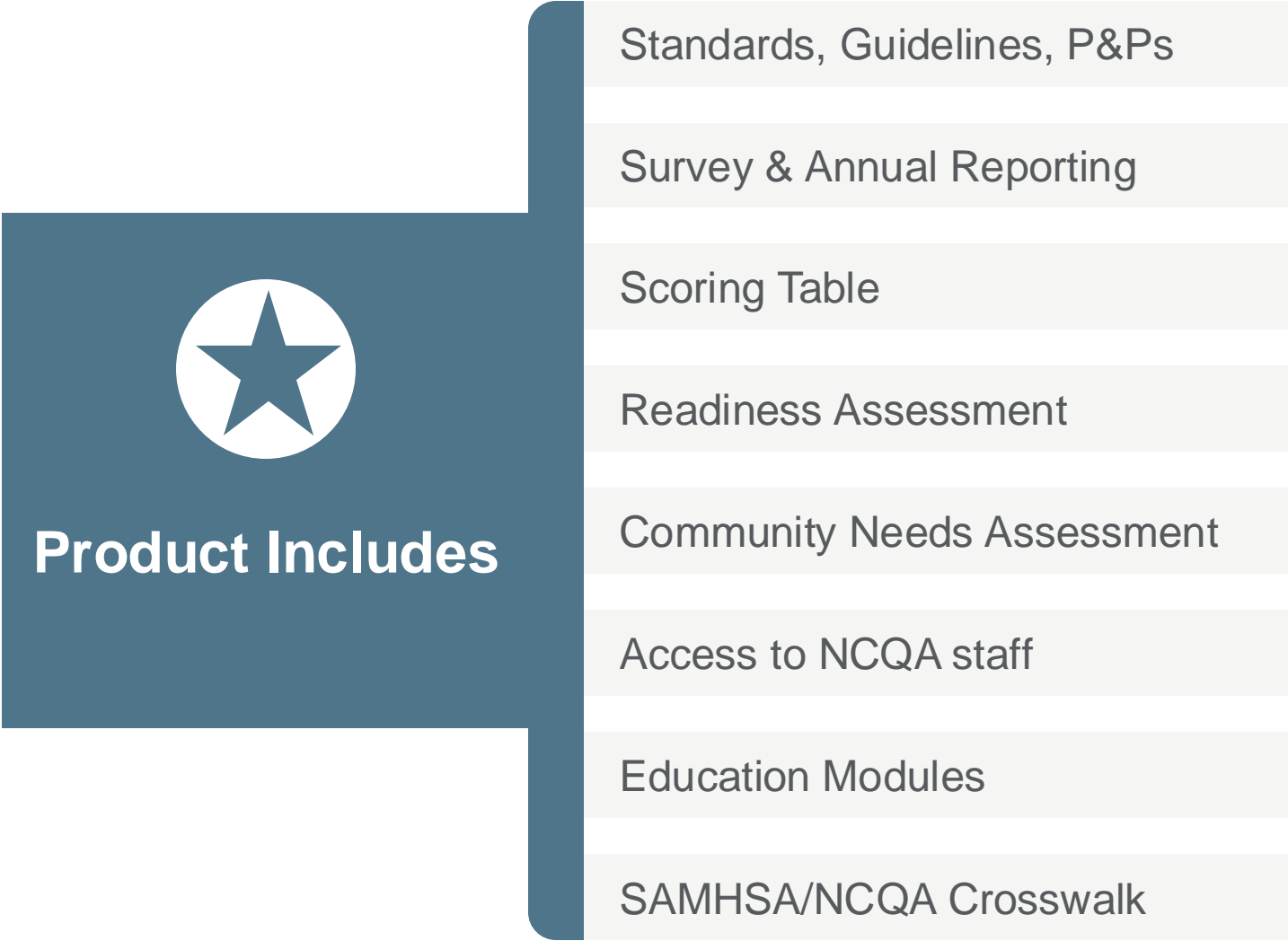
Standards are scored one of three ways:

- 1. Met:** The CCBHC earns full points on the requirement.
- 2. Partially Met:** The CCBHC earns half the points on the requirement.
- 3. Not Met:** The CCBHC earns no points on the requirement.


*16 of 22 core standards are eligible to be partially met; 6 of 22 must be fully met.

CCBHC Accreditation Product Includes...


For 3-year renewal cycle




Program Supports for CCBHCs




Access to NCQA's team of experts




Templates for key elements of CCBHC standards



Increase confidence in quality of care and services



Streamlined evidence process for demonstrating compliance



Clear, objective, ongoing **standard review**

NCQA's CCBHC Cohort

- NCQA is seeking CCBHCs to join the early adopter cohort
- Cohort will begin fall 2024 to help organizations prepare for surveys in January 2025
- Benefits of participation:
 - “Office hours” with NCQA staff monthly
 - Engage with NCQA State Affairs team to promote incorporating NCQA-Accredited CCBHCs into state Medicaid delivery systems
 - Marketing toolkit
 - Opportunity to provide real-time feedback to NCQA to help shape future program iterations



Email Soucie@ncqa.org to learn more or recommend a CCBHC!

Discussion & Q&A





Wrap Up

NCQA
HEALTH
INNOVATION
SUMMIT

NASHVILLE



**THIS IS
QUALITY**

OCTOBER 31 - NOVEMBER 2, 2024
GAYLORD OPRYLAND RESORT & CONVENTION CENTER
NASHVILLE, TN

www.ncqasummit.com



