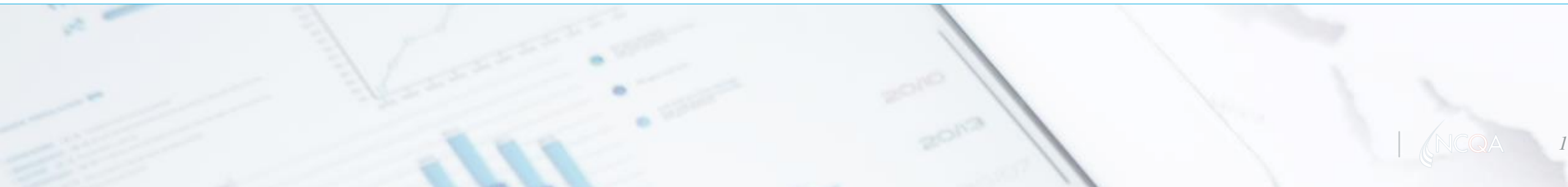




Thank you for joining!

The presentation will begin shortly.

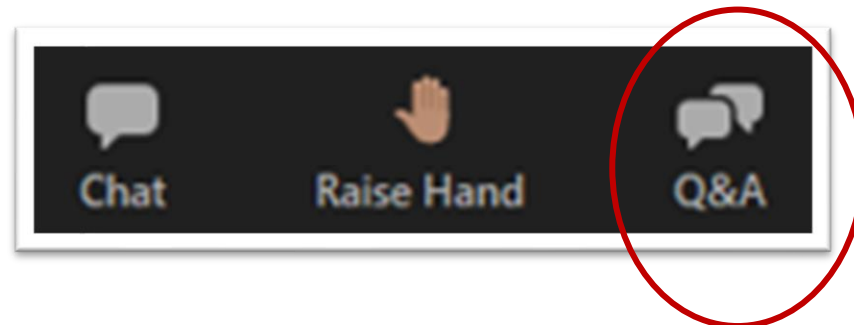


How to Submit Questions During the Webinar

Zoom Housekeeping



1. Locate the 'Q&A' icon on the menu bar.
2. During the webinar, please submit questions via the 'Q&A' box.
3. Your question will be responded to live by one of the presenters.





Preparing for the Audit

A Data Aggregator's Guide

Speakers



SUZAN MORA DALEN,
MPA, CHCA
Chief Executive Officer &
Founder, QMetrics



MEGAN WILSON-HUNTING, MA
Sr. Director of Quality Programs
& Process Excellence
QMetrics



EBONI WORLEY
Analyst, Measure
Validation
NCQA



Agenda

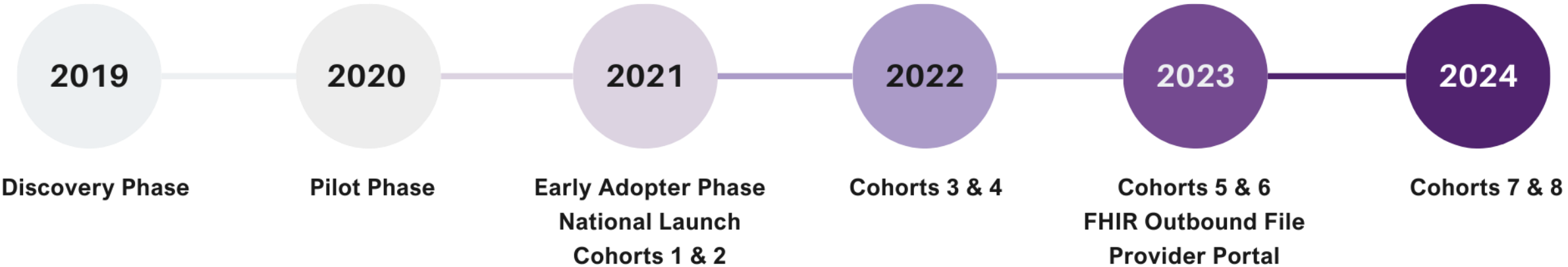
- PROGRAM OVERVIEW & BACKGROUND
- ORGANIZATION TYPES
- DATA AGGREGATOR VALIDATION ROLE IN HEDIS
- DATA QUALITY/DATA INTEGRITY
- DATA VALIDATION & VALUE
- PROGRAM ACTIVITIES
- DEFINE DATA WORKFLOW
- BEST PRACTICES

QMetrics & Program History

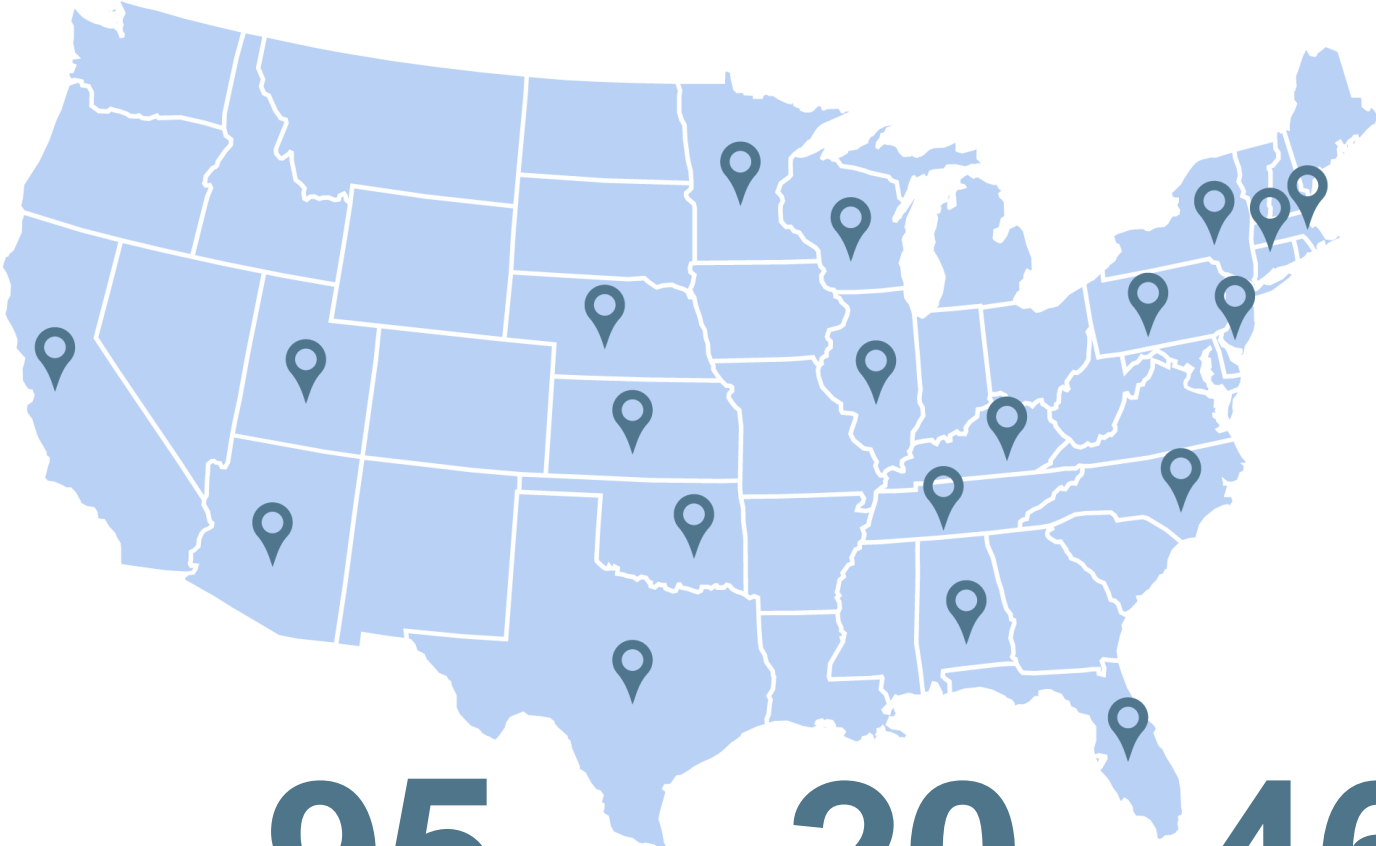


National Committee for Quality Assurance (NCQA) Data Aggregator Validation Program

- QMetrics assisted NCQA in the development of the program
- QMetrics is currently the preferred validator



Data Aggregator Validation Program by the Numbers



43

Organizations

95

Validations

20

States

46,612

Data Sources

Organization Types



VALIDATED DATA STREAM

RESPONSIBLE PARTY

- The organization seeking validation of the data stream, contractually obligated to conduct primary source verification (PSV) and validation of the data stream
- Responsible for all standards in data stream validation or may have 1+ data partners support their data stream validation.
- Passes validated data to health plans.



CERTIFIED DATA PARTNER

DATA PARTNER

- Support responsible parties for validation of the data stream.
- An organization that does not have legal access to data to conduct PSV but may meet other Data Aggregator Validation program standards
- Does not pass validated data to health plans.

Data Aggregator Validation Role in HEDIS



PURPOSE

Validation of electronic clinical data that organizations collect and share with external partners that undergo an audit for reporting NCQA HEDIS measures and other use cases. It ensures that:

- NCQA's standards and protocols are met
- Data in the outbound file is accurately reflected from the original source

PRIMARY USE CASE

HEDIS Standard Supplemental Data

- Database of services/events not captured through admin data (e.g. claims/encounters) that is used for HEDIS reporting
- Electronically generated files that come from service providers
- Production of these files follows clear policies & procedures
- Standard file layouts remain stable year to year
- Reduces the need for medical record retrieval and review
- Assumes 100% data accuracy
- Requires data workflow review & primary source verification

Interoperability: Traditional Oversight Approach



| Validation | ONC Certification | HL7 CCD IG Conformance | HL7 FHIR IG Conformance |
|----------------|-------------------|------------------------|-------------------------|
| Syntax | Yes | Yes | Yes |
| Format | Yes | Yes | Yes |
| Completeness | Yes* | Yes* | Yes* |
| Data Integrity | No | No | No |
| Data Accuracy | No | No | No |



* Completeness assessment restricted to required sections/fields present.
 Created by QMetrics in support of the NCQA Data Aggregator Validation Program

Program Comparison



The validation program complements and augments the traditional syntax / format / completeness data interoperability assessments and processes by ensuring that the accuracy and integrity of the data are maintained.

The validation program is a different approach that often requires a different business objective for many data aggregators.

| Validation | ONC Certification | HL7 CCD IG Conformance | HL7 FHIR IG Conformance | Data Aggregator Validation Program |
|----------------|-------------------|------------------------|-------------------------|------------------------------------|
| Syntax | Yes | Yes | Yes | Yes |
| Format | Yes | Yes | Yes | Yes |
| Completeness | Yes* | Yes* | Yes* | No* |
| Data Integrity | No | No | No | Yes |
| Data Accuracy | No | No | No | Yes |

* Completeness assessment restricted to required sections/fields present.
Created by QMetrics in support of the NCQA Data Aggregator Validation Program

Data Validation & Value



| Program Components | HEDIS | Data Aggregator Validation Program |
|-----------------------------------|--------------------|---|
| Standard Codes/ Code Systems used | Required | Encouraged |
| Data Evaluated | Defined by Measure | Encounter/ Care setting specific |
| Data Accuracy | Required | Required |
| Data Completeness | Assessed | Encouraged |
| Data Timeliness | Assessed | Encouraged |

Program Activities



CCD & FHIR IG Conformance



Traditional syntax & formatting validation of the outbound file

Similar to ONC Certification & H7 CCD/FHIR Conformance

Standards & Protocols



Evaluation of formally documented processes to ensure data accuracy & integrity

Similar to HEDIS Roadmap

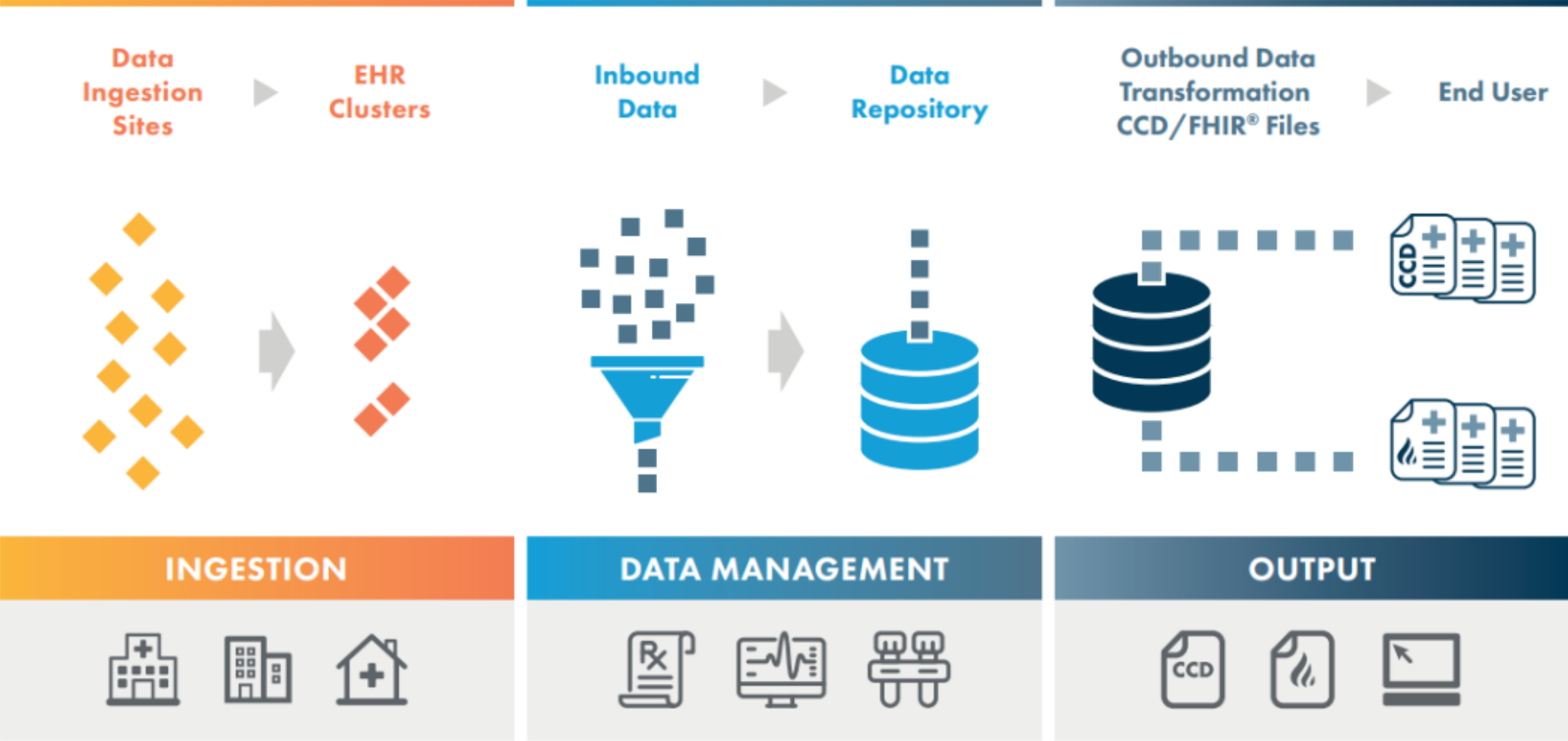
Primary Source Verification



Validation of the outbound file to the primary source, EHR

Similar to HEDIS MRR

Data Workflow





- ✓ Prepare and review Validation Manual
- ✓ Ensure understanding of audit guidelines
- ✓ Establish a dedicated team for the validation program
- ✓ Establishing & reviewing standardized processes
- ✓ Establishing & reviewing quality processes including data validation & integrity checks prior to participation
- ✓ Be mindful of the number of ingestion sites planned for validation.
- ✓ Ensure ingestion sites engagement including the ability to retrieve medical records timely
- ✓ Have a clinical resource/dedicated team for Primary Source Verification.



Q M E T R I C S

AUDIT BOOTCAMP: A DATA AGGREGATOR'S GUIDE

SUMMER 2025

Visit our website



FREE WEBINAR



Power Up Your Health Plan with Validated Data

August 6, 2024 | 1:00pm EST



SUZAN MORA DALEN,
MPA, CHCA
Chief Executive Officer &
Founder, QMetrics



JIM DALEN
MA Chief Health
Economist, QMetrics



EBONI WORLEY
Analyst, Measure
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Questions