

Notices and Disclaimers for Licensee’s Products – NCQA Measure Certification Program

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NOTICE AND DISCLAIMERS

The below notices and disclaimers must be displayed once 1) in each printed Product manual and 2) on a “Copyright Notices & Disclaimers” or similar page/tab in each version (e.g., year, platform) of the Product(s).

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NOTE: The below Uncertifiable Measures language should only be included if Licensee is calculating measure rates from these measures.

NCQA Measure Adjustment and Certification Notices

Unadjusted Certified Measures: *A calculated measure result (a “rate”) from a HEDIS measure that has been certified via NCQA’s Measure Certification ProgramTM, and is based on unadjusted HEDIS specifications, may not be called a “**Health Plan HEDIS rate**” until it is audited and designated reportable by an NCQA-Certified HEDIS Compliance Auditor. Until such time, applicable measure rates produced by [Product] shall be designated or referred to as “**Unaudited Health Plan HEDIS Rates.**”*

Adjusted Certified Measures: *A calculated measure result (a “rate”) from a HEDIS measure that has been certified via NCQA’s Measure Certification Program, and is based on adjusted HEDIS specifications, may not be called an “**Adjusted HEDIS rate**” until it is audited and designated*

reportable by an NCQA-Certified HEDIS Compliance Auditor. Until such time, applicable measure rates produced by [Product] shall be designated or referred to as “**Adjusted, Unaudited HEDIS Rates.**”

Unadjusted Uncertified Measures: At times, the logic used to produce HEDIS measure results from the [Product] will not have been certified by NCQA. Such NCQA specifications are for reference only and are not an indication of measure accuracy produced by [the Product].

A calculated measure result (a “rate”) from a HEDIS measure that has not been certified via NCQA’s Measure Certification Program, and is based on unadjusted HEDIS specifications, may not be called a “**Health Plan HEDIS rate**” until it is audited and designated reportable by an NCQA-Certified HEDIS Compliance Auditor. Until such time, such measure rates produced by [Product] shall be designated or referred to as “**Uncertified, Unaudited Health Plan HEDIS Rates**” and **may only be used for population health purposes within an affiliated health plan network and internal, quality improvement purposes (e.g., trend analysis).**

Adjusted Uncertified Measures: At times, the logic used to produce HEDIS measure results from the [Product] will not have been certified by NCQA. Such NCQA specifications are for reference only and are not an indication of measure accuracy produced by [the Product].

A calculated measure result (a “rate”) from a HEDIS measure that has not been certified via NCQA’s Measure Certification Program, and is based on adjusted HEDIS specifications, may not be called an “**Adjusted HEDIS rate**” until it is audited and designated reportable by an NCQA-Certified HEDIS Compliance Auditor. Until such time, such measure rates produced by [Product] shall be designated or referred to as “**Adjusted, Uncertified, Unaudited HEDIS Rates**” and **may only be used for population health purposes within an affiliated health plan network and internal, quality improvement purposes (e.g., trend analysis).**

Uncertifiable Measures: The following measures are not eligible for certification under NCQA’s Measure Certification Program. As such, they shall be designated or referred to as “**Uncertifiable, Unaudited Health Plan HEDIS Rates**” or “**Adjusted, Uncertifiable, Unaudited HEDIS Rates**”, as applicable.

- [applicable measure]
- [applicable measure]

DISPLAY OF MEASURE RATES IN THE PRODUCT(S) AND REPORTS

To ensure Direct Customers, Authorized Users, Licensed Users and Participants can easily and accurately identify the HEDIS measure, year and type of measure rate being calculated in the Product(s), Licensee must:

- Clearly and conspicuously display the Licensed Measure Specification **name or acronym and HEDIS measure set year** (i.e., HEDIS MY 2023 Breast Cancer Screening or HEDIS MY

2023 BCS) next to the measure rate on the Product page that the rate is displayed and any exports/reports generated by the Product(s).

- If using the measure acronym, include:
 - a **pop-up or hover-over text** that displays the full measure name; or
 - a **“measure list”** on the “Copyright Notices & Disclaimers” or other Product page in each version (e.g., year, platform) of the Product(s) that contains a table of full measure names tied to the measure acronyms
- The **full measure rate name** must be used once – within a list of measure rates or in a measure table, for example – in every export/report containing calculated rates. Licensee may wish to also include the following or substantially similar text in the list or table, or as a footnote in the export/report: “As [Licensee] will not have visibility into when the rates will be audited and designated reportable by an NCQA-Certified HEDIS Compliance Auditor, the “Unaudited” designation may be inapplicable.” For example:
 - When exporting adjusted uncertified rates to a report, the following must be displayed: “HEDIS,” HEDIS measure set year, measure name or acronym, and applicable modifiers. For example, **“HEDIS MY 2023 Breast Cancer Screening - Adjusted, Uncertified, Unaudited HEDIS Rate.”**
 - When exporting unadjusted certified rates to a report, the following must be displayed: “HEDIS,” HEDIS measure set year, measure name or acronym, and applicable modifiers. For example, **“HEDIS MY 2023 Breast Cancer Screening - Unaudited Health Plan HEDIS Rate.”**
 - When exporting adjusted uncertifiable Historical Rates (as described in Section 3.5.5) to a report, the following must be displayed: “HEDIS,” HEDIS measure set year, measure name or acronym, and applicable modifiers. For example, **“HEDIS 2018 Breast Cancer Screening – Adjusted, Uncertifiable, Unaudited Health Plan HEDIS Rate.”**

Licensee may **not** associate NCQA with a Retired Measure or refer to it as a HEDIS measure or rate therefrom as a HEDIS rate. When using Retired Measures in the Product(s), Licensee may **only** include the measure name. For example, **“Frequency of Ongoing Prenatal Care (FPC) rate.”**